

## Headquarters

Schulthess Maschinen AG  
Landstrasse 37  
CH-8633 Wolfhausen

Telephone +41 55 253 51 11  
Web [www.schulthess.ch](http://www.schulthess.ch)

## Customer service centres Switzerland

Farbhofstrasse 21  
8048 Zurich

Ey 5  
3063 Ittigen-Bern

Ch. de la Venoge 7  
1025 St. Sulpice

Via Industria 1  
6814 Lamone

## Subsidiaries

Schulthess Austria  
Hetzendorfer Strasse 191  
A-1130 Vienna

Wolf Laundry Ltd.  
Unit B8, Grove Park  
Springvale Road  
Grimethorpe, Barnsley  
GB South Yorkshire S72 7BF

## Establishment

1845, Wolfhausen-based production since 1917

## Managing directors



Thomas Marder  
CEO



Martin Keller  
CFO



Roman Köppel  
Head of Sales Household Appliances



Udo Meinhold  
Head of Service

## Employees

Approx. 400 across Switzerland

## Apprentices

In commerce and design

## Company profile

Schulthess Washing Technology is an expert in washing technology. The long-established Swiss company offers innovative complete system solutions as well as payment systems, financing models and plans. Schulthess Washing Technology develops and manufactures washing machines, dryers and equipment for private households, business and industry, and markets them worldwide.

## Company history

60 years ago, Schulthess launched Europe's first domestic automatic washing machines and, for more than 175 years, the company's innovative machines have been pioneering the worldwide market.

## Production location

Schulthess stands for Swiss made, developing and manufacturing all of its products in Wolfhausen, Zurich.

## Research and Development

The Research and Development department is located at the Schulthess headquarters in Wolfhausen, Switzerland. The department is responsible for delivering the highest standards in innovation, state-of-the-art technology, energy efficiency and user comfort.

## Schulthess machines

Premium quality and modern, contemporary design are the hallmarks of Schulthess machines. Innovative programmes, short washing times, ease of use and optimum energy efficiency are offered as standard with Schulthess machines of every price range.

## Design

Schulthess machines are also impressive on the outside. All Schulthess washing machines share a clear, modern design language and the hallmark angular chrome-plated doors. Its Spirit washing machines and dryers were recognised with a coveted Red Dot Award for trend-setting design. As people are increasingly placing their washing machines in the home, the models Ever Rose, Solid Gold and Titan Rock from the Spirit series are available in a range of modern colours.

## Innovations

Unique innovations prove that Schulthess is always one step ahead in expertise and technology. 3D-Washing, for example, delivers washing in a new dimension! Not only is the laundry agitated by moving up, down, left and right, it is also moved forwards and backwards. This guarantees perfect washing results in the shortest possible time and maximum preservation of textile quality.

Schulthess developed the washMaster digital payment system for apartment block laundry rooms, giving property managers full control over tenant laundry services and usage without any of the complex running and billing. The machines are connected to the Internet and their use is billed digitally. A further advantage for tenants is online machine reservation.

## Quality

Schulthess manufactures premium quality machines. Extremely robust, their durability and reliability are legendary. Decades of use is not unusual.

## Sustainability/ecology

We are committed to protecting the environment. Low water consumption and optimum energy efficiency help to conserve our natural resources. In addition, the machines are up to 80 percent recyclable.

## **Business/industry**

Schulthess is the market leader for business and industry across the most diverse sectors. Its biggest customer segments include hotels and restaurants, care homes, hospitals, fitness and wellness centres, fire departments and public administrations. Schulthess offers professional advice on requirements identification, planning and equipment for in-house laundries.

## **Sales and distribution**

Depending on the segment, Schulthess relies on 20 international distributors or direct sales for sales and distribution.

## **Schulthess Service**

An extensive Switzerland-wide service network and authorised dealers in Europe are there to provide support when our customers need it. More than 100 qualified service technicians are deployed in Switzerland alone. 93 percent of repairs are completed on first call out. Service can be arranged quickly and easily via the 24-hour hotline. Schulthess also offers a 24-hour service for apartment blocks and businesses. Schulthess was the winner of Contact Management Magazine's hotline test in "Telephone Service Competence".

## **Schulthess warranty**

In Switzerland, Schulthess guarantees the proper functioning of its machines for two years from their entry into service; for all other countries, a factory warranty of 12 months applies. During this time, Schulthess shall repair all faults and malfunctions caused by material and manufacturing defects free of charge and without quibble. Schulthess offers a 10-year quality guarantee on its chrome steel washing drums.

## **Certificates**

ISO 9001  
ISO 14001  
ISO 45001  
CO2 reduced (EnAW label, Voluntary Climate Protection)

**3.2.2020**