



# Bürgenstock Resort & Spa

Everything for the large laundry with high demands

# Bürgenstock Resort & Spa

A luxury resort above Lake Lucerne  
(Vierwaldstättersee)

The Bürgenstock Resort is located in central Switzerland at 1128 m above sea level. The resort has always been a popular holiday destination. Since the Grand Hotel was built in 1873, famous personalities from all over the world have resided here - Charlie Chaplin or Audrey Hepburn are just two to be mentioned here. After the Bürgenstock reopened in 2017 after nine years of construction, it included four hotels, a medical wellness centre, a top business infrastructure, numerous gourmet restaurants and the 10,000 m<sup>2</sup> Bürgenstock Alpine Spa. The resort is a 60-hectare landmark and covers an area of one kilometer.



High demands - also on the in-house laundry

The in-house laundry at the Bürgenstock Resort was put into operation in 2018. Lingerie manager Sofia Brillhante and her team are responsible for checking, sorting, storing and issuing staff uniforms, Table and kitchen linen. The guests' clothes are also washed here. The Schulthess washing machines and Schulthess tumble dryers are in use all day. „Thanks to the new washing machines from Schulthess, we are more efficient, we can wash more volumes and the washing machines are programmed according to our wishes,“ Sofia Brillhante enthuses.



To ensure the best possible service, the in-house laundry also has a doll finisher that processes the blouses and shirts, a trouser toppler that irons the trousers and a mangle that finishes the kitchen linen. „Thanks to the Schulthess finisher system, we can save a lot of time because we no longer have to iron anything by hand,“ says Sofia Brillhante.



The guests' laundry is brought directly to their room. The staff's freshly laundered uniforms go to the clothing issue system. There, the employees can obtain new clothes with their badge as soon as they have returned the used ones. This system is uncomplicated because a chip is incorporated in every piece of clothing. This makes it possible to check where each item of clothing is at any time. The lingerie manager is enthusiastic about the durability and robustness of the Schulthess devices - «the price-performance ratio is super!



## All-round service from Schulthess

„The demands here at Bürgenstock are high, which is why we opted for the complete service from Schulthess,” says the lingerie manager. The Schulthess one-stop shop offers the entire range for the cycle from dirty to hygienically clean laundry. From washing machines, tumble dryers, detergents and dosing systems to ironing and finishing equipment, transport and weighing systems as well as competent service, everything for a laundry can be found at Schulthess. „Thanks to the one-stop shop at Schulthess, I only have one contact person who is always at my side,” says Sofia Brillhante.



<b>Year of foundation</b>	<b>New construction 2017</b>
<b>Employees</b>	<b>Every day, about 6 to 7 people work in the laundry.</b>
<b>Special</b>	<b>Laundry in a luxury resort</b>
<b>Textiles</b>	<b>Staff uniforms, table and kitchen linen, guests' clothing</b>